

You can remain anonymous when you use the whistleblowing service. Below is a summary of some important points regarding the General Data Protection Regulation.

Personal data

In all cases, Heimstaden is obliged to comply with legislation regarding the processing of personal data. It is important that you feel secure when you provide information about yourself and others in the whistleblowing system. We take the protection of personal privacy extremely seriously.

Anonymity

As a whistleblower, you can choose either to provide your contact details or to remain anonymous. All reports are taken seriously regardless. It can facilitate the continued work of our external case officers if we can contact you to obtain supplementary information. Your contact details will therefore be requested. But providing these details is always completely voluntary.

No IP addresses are registered and the system does not use cookies. If you are using a computer that is connected to Heimstaden, however, it may be recorded in the Internet log that you visited the website where reports are submitted. If you do not wish this information to be visible, use a computer that is not connected to Heimstaden's network, or a personal smartphone or tablet.

Responsibility for personal data

Heimstaden and its respective subsidiaries where the person who is reported is employed are responsible by law for processing personal data.

Purpose of registration

The personal data will only be used to conduct an investigation into what has been reported to the whistleblowing system. You can read about which types of irregularities can be reported in the whistleblowing guidelines. If a report is received that cannot be processed in the whistleblowing service because of this, or if the irregularity is not sufficiently serious to be handled within the framework of whistleblowing, the case will be closed and all personal data will be erased. You will receive a message in the whistleblowing system stating that this assessment has been made, as well as information about where you can turn instead with your case.

Who has access to the personal data?

Personal data will only be used by the investigating function of Heimstaden's whistleblowing committee by the external company that has been assigned to deal with the report. The data are only accessible to people who are working on the report in question. The investigation may be handed over to the police or other authority.

What personal data are registered?

Initially, the data that you provide as whistleblower are registered. In an investigation, the information that is needed to investigate the case will be registered, which primarily includes name, position and the suspected irregularity that forms the basis of the report. Information will then be obtained from sources that are deemed necessary for investigating the irregularity.

For how long are personal data kept?

The personal data are usually erased three weeks after the case has been closed, but no more than two years after closure if there are special reasons.

Register extracts

As a whistleblower, you have the right to receive information about the personal data that is registered about you in the whistleblowing service once per year free of charge. Such a request for register extract must be made in writing and signed. Please send it to 2Secure, Dataskyddsbud, Box

34037, 10026 Stockholm. If any of the details are incorrect, incomplete, or misleading you have the right to request that they be corrected. A register extract sent to a reported person will not contain any information identifying you as the whistleblower. The information may therefore be provided in summarized form.